

## Fact Sheet

# CHALLENGE - RESPONSIBLE SALES IN HOSPITALITY AND RETAIL



## Overview

Age-restricted products are goods and services that can only be sold to individuals who meet the minimum legal age requirements. This course provides an understanding of the types of products subject to age restrictions, the legal responsibilities of those selling them, and practical guidance on complying with the law when handling age-restricted sales.



**Duration:**  
30 Minutes



**Assessment:**  
Multiple-Choice  
Questions



**Price:**  
£5.00



**Certificate:**  
Yes – Highfield  
Completion Certificate

## Areas covered

- The legal framework
- Roles, licences, and conditions
- Risks associated with age-restricted products
- Age verification
- Dealing with drunkenness
- Conflict management and personal safety

## Who is it aimed at?

This online training course is ideal for all employees, especially those undergoing new starter inductions or refresher training, who need to understand the rules around age-restricted products.

